

CONFIDENTIALITY FORM

Currently, most information held by publicly-owned utilities is public information.

YOU CAN REQUEST THAT PERSONAL INFORMATION CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS

The Texas legislature enacted a bill allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number and social security number confidential.

HOW CAN YOU REQUEST THIS?

Simply complete the form at the bottom of this page and return it to the City of Round Rock Utility Office in the City Hall Building located at 221 E. Main St. or mail to: *City of Round Rock Utility Office, 221 E. Main St. Round Rock, Texas 78664*. If you need more information, please call our office at 512-218-5460.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to: (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

YES, I want you to make my information (address, telephone number and social security number) confidential.

Account # _____

Name _____ Co-Applicant Name _____

Please Print

Street Address _____ E-mail Address _____

Social Security #1 _____ Social Security #2 _____

Driver's License #1 _____ Driver's License #2 _____

Hm Phone # _____ Cell # _____ Work# _____

Signature(s)x _____ x _____ Date _____

Must be signed to insure confidentiality

There is NO charge for this service.